

### ACTIONS

TOPIC	DETAILS	ACTION BY
Haematology issue	See notes. Rob to follow up with Dr O'Connor regarding the JACIE status	RG
National Cancer Patient Experience Survey 2012	New survey published Hospital are making plans to address the issues and aiming to get in the top 20% in the 2013 survey.	
Car parking	Check once new charges apply that concessions are fully advertised	SH/RG
Publicity	Display board now at the Learning centre	SH & RG
Macmillan Information centre	The Hamar centre has been viewed to see if it qualifies for the Macmillan quality environment mark (which it does)	
Meeting with Chris Hudson	Rob still trying to arrange the tour around the new Oncology Centre, now being aimed at January 2013.	RG
Urology NSSG	Check if there is now a patient rep attending the NSSG. Query on future of this NSSG as GMCN ceasing approx end of October	
Meeting with SaTH professionals	Meeting with Jessica Hancox on 13 <sup>th</sup> November, awaiting response from Victoria Maher	RG
Gynae	Outstanding survey	DW
Head & Neck	Non IOG compliant, with the Local health economy group	DW
Nutrition/diet workshop	22 <sup>nd</sup> January 2013 at the Hamar centre	SH
Exercise Project	Looking into a group session at Telford, looking at working with the lung team for names to go directly to Greg as currently patients expressing an interest are not following this up with a call to Greg	DW
Rare cancer issues	Sian and Rob to write to SaTH re first issues raised by David R at meeting held 11 <sup>th</sup> Dec. 2012	SH/RG
Confidentiality issue	David W to check on this aspect for the Forum	DW