

Shropshire & Mid Wales Cancer Service Users Forum

FEEDBACK REPORT FORM

This is the feedback of the individual user/s attending this group

Meeting attended : Patient Voice & Insight Day

Date : 18th April 2013 Feed back presented by : Sian Hallowell

Issues of general interest to the group

The day was organised and hosted by the West Midlands Strategic Clinical Network (SCN).

Aims were to consult users, parents and carers in how they want to be involved, informed & work with the SCN

To ensure that users, parents, and carers are at the centre of all workstreams within the SCN.

To agree how to engage users, parents and carers of services in how patient voice will be driven forward in the SCN's.

The SCN should be congratulated in recognising and listening to the voice of 'user' representatives.

Lots of feedback was given to the SCN in how people thought users should be represented, including what was currently working well, what we thought would be challenges and what we thought would indicate that the SCN had got patient involvement 'right'.

We were promised all thoughts would be taken away and considered and that an update in some form would happen in 6 months.

I certainly think it is very positive that the SCN came to engage with users and take away our ideas, rather than arriving with their ideas and imposing them upon us.

Background is there will be 4 SCN's one for:

Cancer

Cardiovascular

Maternity & Children's

Mental health, dementia, neurological conditions

Each will have a (and names give for cancer)

Clinical lead – Mr Rob Gornal

A manager Kate Burley

A Quality Improvement Programme Lead – post vacant

Administration and support officer – Mandy Wilson

Each of the 4 SCN's is sub divided into three geographical areas;

Arden, Herefordshire & Worcestershire Locality team

Shropshire & Staffordshire locality team

Birmingham and the Black Country locality team

Members of the Shropshire and Staffordshire locality team are:

Quality Improvement Locality Manager – Eunice Foster

Quality Improvement lead – Jane Barnes; Richard Johnson; Paula Wells; Sarah Crawford Thomas

Administration and project support – vacancy

Administration and support officer - vacancy

Issues of concern: none

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