

## Notes of Meeting 10th January 2017

Attendance: Sian, Clare, Irene, Jan, Pete, Sally Hodson Apologies: Rob, Colin, Vicky, Richard, Sue, David W, Sarah B

**Radiographer video** – We believe this is now finished. Roger is going to see if we can view final video and confirm the forum is keen to remain involved in any future work in this area.

Action Roger

**Lymphoedema –** There has been confirmation that a rumour heard that there will be NO service at the Telford hospice site is correct. We have been advised the Telford CCG commissioner is aware of our concerns. Sian to request a meeting with Telford commissioner and the hospice.

Action Sian

Hospital food – Sian, Clare & Irene met with Chris and other representatives at Shrewsbury hospital. They were shocked that a patient was not given sight of any of the available menus. After much discussion we felt that the problem was not with catering, who had only that morning visited four patients on the ward to assist with their dietary needs. We learnt that housekeeping and health care assistants are not part of a patient handover; catering treated food intolerances the same as allergies, where as ward staff do not treat them as allergies; the whole site is being offered allergy training; it is the responsibility for ward staff to phone catering for patients (with special requirements) at every meal. Helen Coleman is part of a national steering group on how intolerances are handled by trusts. The conclusion we came to was the problem is at ward level. A meeting has been requested with Helen Coleman.

Action Sian

**Digital health programme** - Rob and Roger are continuing to represent the forum and patients at these meetings. Rachel Redgrave will be working 8hours a month on the project. There are now 150 breast cancer and 80 prostate patients using the digital health app.

2017 projects

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National Cancer Patient Experience Survey results 2015. This will be discussed at the next meeting.

**Cancer Wellbeing event -** Shropshire CCG commissioner has declined our request for funding. Sian to check out other options including Macmillan and Lingen Davis. Clare to investigate costs, suitability of the Shrewsbury College. Jan to check out a location in Shrewsbury town centre.

Action Sian, Clare, Jan

**Information for chemotherapy patients** – we have been advised that the information provided to patients is from the Macmillan site. The Macmillan information is quite vague in terms of risks. The CRUK information is much more detailed, however does it always match the information provided by the drug manufacturer? The capecitabine drug information does not match. Agree to invite Angie Cooper to discuss and contact CRUK re discrepancy.

Action Sian

**Pre Treatment chemotherapy information session -** are patients receiving the session in a timely manner, i.e. one week before chemo starts? It has been confirmed that the team only recollect this happening to one patient and this was to prevent a breach and for a couple of patients who requested it (to save a second trip to the hospital) who have previously had chemotherapy. There had been a recent survey and this will be forwarded to the forum shortly.

Action Sian

**Statistics** –there was discussion on what was meant when statistics were given, alive in 5 years – does that mean alive but possibly with cancer or alive and no cancer. One member had been given 3 different interpretations by oncologists and registrars. Sian was going to ask her contacts.

Action Sian

Website - the website needs updating with 2017 meeting dates

Action Sian

Lingen Davis – Clare represented the forum at a meeting last week. Lingen Davis is looking for areas to invest in over the next few years having reached their target for equipment. They are looking for projects and ideas that will help anyone affected by cancer. Members were encouraged to email their suggestions to Naomi Naomi.Atkin@sath.nhs.uk Lingen Davis Officer.

NEXT MEETING: TUESDAY 14<sup>th</sup> February 2017 HAMAR CENTRE, ROYAL SHREWSBURY HOSPITAL, SHREWSBURY