



Shropshire & Mid Wales
Cancer Forum

Notes of Meeting 9th June 2015

Attendance: Sian, Rob, Colin, Rachel Redgrave, Vicky (Macmillan), Julia McAdam(lead cancer nurse), Roger, Irene Constable (BOTS support group)

Apologies: David Whiting (commissioner),

Ask3 questions poster, Rachel updated the group that it had been agreed that the 'poster' could be added as an additional page to the Oncology appointment letter, which is printed in black and white. That the Trust would put up A3 posters, if the forum had them printed & laminated. The forum unanimously agreed on a replacement image for the original characters on the original Magic version. Rob to send poster & image to Rachel, who will get the Comms team to "smarten it up for printing.

After Rachel had left the meeting and Julia had joined the meeting, during discussion on the poster "**As a patient with Cancer, did you know**" the forum decided this information was very appropriate & useful to cancer patients and would be more beneficial than the Ask 3 questions to be added to the rear of the Appointment letters. Therefore as the letter is specific to cancer patients, it was agreed to ask Rachel if she would add that as an additional page to the oncology appointment letter. The forum would still produce Ask 3 questions poster. And posters for "As a patient with cancer, did you know". One change was made to this poster, which was Be offered a Well Being Assessment (holistic needs to be altered to Assessment and for the poster the Trust values need to be added.

Action Julia to send Sian Trust Values
Julia to give numbers and sizes required to Sian
Sian to contact Rachel
Rob to send image/ poster to Rachel

Opening of Telford macmillan Information centre

Sian advised this made the front of the Telford Journal, Vicky advised it also made the Shropshire Star, all still going ahead as previously scheduled.

Follow up appointments, Breast & Prostate

A meeting was recently held to discuss some new options, both Rob & Roger were able to attend. This turned out to be a very innovative and productive meeting. Dr Elves led with some innovative ideas for following up prostate patients, with the patient very much at the heart of the process. The patient would be able to 'dial/log' into a system which would show all appointments, test results, contact details, past results and procedures. Patients would be able to add comments and the CNS or consultant would then respond to these on line, inviting the patient in for an appointment if necessary. This would be 'risk stratified' so only where it was appropriate for a patient would this system be relevant. The idea is this will be for prostate and breast patients initially, who are the biggest cohort of patients requiring follow up. The meeting was well attending by providers, clinicians and commissioners. Rachel is arranging for Dr Elves to give presentations to other executive members to gain further support and may well call on Rob & Roger for their input beforehand.

Chemotherapy Group Pre-assessment programme

This has been running successfully for 18 months. There are now 600 'chair' slots released per year as a result of the approach being taken, which means chemotherapy can begin within 12 days and on target. The volunteers have played a huge roll in this programme and a new film has been developed showing what happens, put together entirely by the volunteers with staff also featuring. This is so successful, a film for radiotherapy is now being developed. Rob commented that much praise should also be given to Rachel for this initiative for providing the environment within which such initiatives can be developed and where those involved are encouraged to do so.

Macmillan Welfare benefit support Rachel advised this service starts shortly and Forum members are invited to the launch, thought to be 19th June but Jo will confirm. It will run 5 days a week at both Shrewsbury and Telford hospitals.

Action: Jo to confirm date, location and time of launch

Poster As a patient with Cancer, did you know...

See Ask 3 questions above

Listening events

Julia advised the trust is going to run a short questionnaire for inpatients, radiotherapy and chemotherapy Day Centre patients in August/September.

Survivorship

HOPE programme was discussed briefly. Rachel has given her support to running the program. Julia confirmed that dates have been circulated but no one has expressed interest. Julia is going to see if any of the Hamar counsellors and or Therapy team are interested in the training programme.

Action Julia send training dates, details of HOPE to therapy team & Hamar counsellors

Sian shared with the group a programme for a Cancer Wellbeing fair day which is being run by Sandwell hospital. It is very successful and has over 300 patients and carers on the day. Sian also shared a Treatment Summary record used by Sandwell hospital (who also have Somerset system), as an example of how it could be done. Julia is going to ask what, if any, discharge summary is being used locally. So that it can be compared to this one. Julia is also going to contact her buddy hospital St Georges and Stoke to see what they use.

Action: Julia to ascertain just what Treatment Summaries are being used in SaTH and will also contact St Georges and Stoke re the same.

Lung Cancer Support Programme

This is going to be a 4 week programme of information & education. Roger attended the initial meeting on behalf of the Forum and reported how welcome he felt at the meeting and how he felt listened too. Julia advised that her team had commented on how valuable it was having a patient representative. Next meeting 8th July

Action: Roger to attend next meeting if possible

New members

The Forum thanked Jo, for inviting Irene to join us, and encourage Irene to attend again.

National Cancer Patient Experience Survey

Julia's hard work in this area was recognised and welcomed by the Forum. Julia clarified the number of action plans in place resulting from the NCPES, with responsibility lying with the lead MDT for each tumour site, and how these linked in with the Buddying project improvement plans. The Forum felt that more commitment from the Cancer Board (or a similar Board) would support Julia in her actions and efforts to bring about changes as a result of her collaboration with St Georges Hospital Trust. The Forum feared that without more of a disciplined project management approach to progress monitoring then this clearly vitally important initiative may go the way of a number of other very well intentioned similar initiatives in the past.

The Forum also recognised how dynamic and supportive Julia had been to the Forum and were concerned as to what will happen once her three month secondment to this initiative ceases at the end of July.

Action Sian, Rob to write to Cancer Board

Update - Vicky from Macmillan

The Macmillan Information & Support Drop In bus is in Shrewsbury, Whitchurch and Madeley Telford 16th, 17th & 18th June, all very welcome!

A Project Manager post hosted by Telford & Wrekin CCG is advertised this week. The post is to improve survival rates in Telford.

The Macmillan Shrewsbury GP has been appointed.

AOB

The forum were keen to recognise the hard work and perseverance shown by Rachel Redgrave. The Forum felt this had a direct impact on the quality of service to patients, as clearly demonstrated by the pre chemotherapy assessment and other initiatives she is driving.

Irene gave her apologies for the July meeting

Vicky gave her apologies for the July meeting

NEXT MEETING: TUESDAY 14TH JULY, 2:30, HAMAR CENTRE, ROYAL SHREWSBURY HOSPITAL, SHREWSBURY