

Notes meeting 10th March 2015

Attendance: Sian, Rob, Colin, Rachel Redgrave, David Whiting (commissioner),

Helen Knight (Macmillan), Julia McAdam(lead cancer nurse),

Apologies: Roger Fallon, Vicky, Becky Willetts

National Cancer Patient Experience Survey (NCPES) the trust is partnered with St Georges Hospital, London. A trust that originally did very badly in the NCPES but made vast improvements. Julia reported a very positive start, with plans on shared learnings. A visit is planned to the hospital and next week there is a video conference (to which a forum representative is invited). The Trust is planning on drawing together all the MDT's action plans and to provide one unified strategy across all tumour sites, rather than individual fixes. The forum had developed a poster "As a patient with cancer Did you know?", this had been shared among members and the Ludlow support group – who approved and had no amendments or additions. The Trust had made amendments, adding photos. Unfortunately the only copies available were in black and white, it was felt this didn't properly reflect the poster.

Action Julia to send poster electronically for circulation & confirm date, time & venue of video conference with St Georges Hospital

Survivorship- Sian had shared Macmillans Top ten tips for moving on with Julia. The Trust is going to use these. It was agreed to leave the development of postcard or leaflet for patients until a later date, due to ongoing plans to review MDT pathways at the Trust.

The Helping Overcomes Problems Effictvely (HOPE) course was discussed, Julia is going to let CNS's and hamar Staff know about the training couse on 8th & 9th June. Sian will share the programme.

Action Sian to forward HOPE programme to Rachel& Julia
Action Julia to share HOPE training dates

Peer Review, Julia advised haematology was having an external visit in June.

Helen from Macmillan updated the forum with the following:
Macmillan pod at the Telford Town Centre this had 600 people visit in the 5 days it was there. The pod worked well, being open, it removed barriers and made it easy for people to approach. Helen described how she was making

arrangements for the Macmillan bus to visit various other locations in Shropshire including the Shrewsbury Flower Show. The bus can be requested provided minimal criteria is met, it is best if it can go along to a well attended event.

Helen also advised there is a **new support group in Shrewsbury**, next meeting date 24th March 11 -1. Forum members offered to circulate details among their contacts.

There is also plans for a **new support group in Telford.** It was suggested that publicity for the new group could be tied in with the opening of the Macmillan information centre at Telford, with all support groups being invited to a tea and coffee event.

Action Helen, share statistics on Telford pod visits share support group details for members to circulate

David advised the forum he recently attended the ACE programme, where he listened to presentations on Vague Symptoms Group. (How best to treat patients who have vague symptoms, that do not meet any of the current 2 week wait pro formas but the GP has a suspicion of cancer). Everyone was very interested and look forward to SaTH's work in this area.

Rachel updated the forum with the following;complimentary therapy at the Hamar centre is starting this week, so earlier than
anticipated. A Radiotherapy manager has been appointed and will start next
month.

A.O.B. Sian advised the group that an **Ask3Questions poster** had been developed by the Telford Healthroudtable and circulated to the hospital and GP practices previously. Sian has requested and electronic copy, which she will share with the group.

Action Sian, share Health roundtables Ask3Questions poster